

PRIVACY POLICY

Last Updated: 27 November, 2012

VEVO recognizes that its users value their privacy and we take your privacy seriously. This Privacy Policy (as defined below) explains our privacy practices, including what types of information we collect from you and how we may use it, our rights to share and disclose such information to third parties and how you can review and modify information that you provide to us and your preferences regarding our use and disclosure of such information.

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Your data will be managed by VEVO (UK) Limited of 1st Floor, Palladium House, 1-4 Argyll Street, London, W1F 7TA who will act as Data Controller for the purposes of the UK Data Protection 1998. We will at all times seek to comply with the requirements of UK Data Protection Act 1998 and unless held contrary to any particular data protection law in Europe, this UK privacy policy ("Privacy Policy") applies to (a) all operations of this website across Europe and all corresponding web pages and websites associated with the website ("Site"), (b) VEVO mobile, web, console, desktop and other applications (e.g., Apple iOS Apps, etc.) (collectively and individually, "VEVO App"), and (c) any other content, applications, features, functionality, information and services offered by us through the Site and/or the VEVO App, including, without limitation, viral, embeddable or application/device-based features and related technology (e.g., mobile, web, console, desktop and other APIs, widgets, plugins, applications, etc.) (collectively, "Services"). The Services are provided by VEVO (UK) Limited and its affiliates ("VEVO", "we", "our" or "us"). Please review our Terms of Use Agreement ("Terms of Use"), which governs your use of the Services. Any capitalized terms that are not defined in this Privacy Policy shall have the meaning given in the Terms of Use. This Privacy Policy will remain in full force and effect, even if your use of or participation in the Services or any particular service, feature, function or promotional activity offered through the Services terminates, expires, ceases, is suspended or deactivated for any reason. If you do not agree with this Privacy Policy, please do not participate in the Services or any features, activities or services offered through the Services. This Privacy Policy applies regardless of the Device you use to access the Services and whether you are accessing the Services as a registered User or otherwise.

1. GENERAL.

A. General. This Privacy Policy governs only the information (i) collected by us from you and/or (ii) provided to us by a Third Party Platform (e.g., Facebook, Apple (iTunes, etc.), Twitter, etc.) about you, in each instance, on or in connection with your use of the Services, and does not cover any other information collected in any other manner or collected by any other entity, unless specifically stated. We may combine your Information (as defined herein) with other information we collect from other sources, such as information you have provided to

third parties, including, but not limited to, our affiliated companies, marketing companies or Advertisers and have provided sufficient consent, and, if we do so, our use of the resulting combined Information will be subject to this Privacy Policy.

We are based in the UK, but as a global service offering VEVO LLC will process your Information in the United States. Use of the Services indicates that you acknowledge and agree to such transfer of your Information to the United States.

B. Terms Used. When we use the term "Personal Information" we mean any information that we collect on or in connection with the Services that would allow someone to identify you or contact you (either from such information alone or when combined with other information about you they may have), such as your full name, address, e-mail address or telephone number. When we use the term "Additional Information", we mean any information that we collect on or in connection with the Services other than Personal Information, such as your music, artist or band preferences, etc. (Personal Information and Additional Information will be collectively referred to as "Information"). Please note that our distinction between 'Personal Information' and 'Additional Information' is not intended in any way to minimise any applicable data protection and rights under the Data Protection Act 1998. By visiting, accessing or otherwise using the Services, you agree and consent to our collection and use of Information in accordance with the terms of this Privacy Policy.

2. INFORMATION WE COLLECT.

A. User Registration, Features, Functions and Communications. In order to access and use certain features, content or functions, of the Services, you may be asked to provide and/or make available (e.g., via Third Party Platform permissions and consents, etc.) certain Information, including, but not limited to, in connection with registration features, in order to personalize and/or allow you to use these features and functions. This information may include, but not to be limited to, your email address, name, date of birth, music, artist or band preferences, and other account information associated with Third Party Platforms. Access to certain content, features and functionality of the Services may be subject to Additional Terms, including, but not limited to, notices, requirements and settings, which may require that you provide certain Information about yourself in order to personalize and/or allow you to use these Services.

At times, you may be presented with the opportunity to sign up to receive newsletters, email communications, or other communications from us in order for us to provide up-to-date information about the Services, and to publicize and promote certain content, products and services offered by us, our business partners and/or other third parties. When there is a separate sign-up for newsletters, we may ask for your contact information such as name and email address, and, sometimes, demographic and profile information. We may ask you to confirm your consent to these uses at the time you sign up for these services or communications.

B. Competitions, Promotions and Surveys. To participate in certain Services-related Promotions, including, but not limited to, contests, sweepstakes and surveys, there may be a separate registration process, which may require the submission of both Personal Information and Additional Information (including your full name, email address, mailing address, telephone number, demographic or profile information, etc.). We will use the Information you provide for the purpose of conducting the Promotion (for example, to contact you if you have won). You may also have the opportunity to opt-in to receive special Promotions or offers from our Advertisers as a result of your use of the Services. Our Promotions may include specific terms and conditions and privacy statements that you should read at the time.

C. Cookies and other Automatic Data Collection. Our Services include features that automatically collect certain Information such as a unique device identifier assigned to your Device ("UDID"), Third Party Platform anonymous identifiers, your Internet protocol (IP)

address (if applicable), location data, and other Information regarding your use of the Services to assist us in authenticating your usage and/or Device, keeping track of your preferences, creating a more tailored user experience, better serving your particular interests and needs, etc.

The Services and/or third parties may use "cookies," (which are small data files containing information about you that is stored on your hard drive), "embedded scripts", and other similar tracking technologies (collectively, "Tracking Technologies") to collect Additional Information automatically as you interact with the Services. Some cookies are used to make login to our Services easier (such as by remembering your User ID). Cookies also enable us to track your interaction with the Services and target your interests to enhance your experience with the Services (e.g., for tracking your sessions and use of the playbar, what videos you have in your playbar, etc.).

We may also use Tracking Technologies to collect "clickstream" data, such as the domain name of the service providing you with Internet access, your Device type, the Internet protocol (IP) address used to connect your computer to the Internet, your browser type and version, operating system and platform, the average time spent on our Services, pages viewed, content searched for, access times and other relevant statistics, and assign unique identifiers to the Device or other credentials you use to access the Services for the same purposes. Your Personal Information is not collected as part of this process. However, we may associate the information obtained through these Tracking Technologies, and your UDID, Third Party Platform anonymous identifiers and other identifiers and data, with your Personal Information so we can better customize your experience using the Services and provide tailored advertisements, Promotions, recommendations and other content related to your specific interests, activities or profile (e.g., playlist recommendations, etc.).

The Services may also use a variety of cookie-based third party advertising networks, data exchanges, traffic measurement service providers, marketing analytics service providers and other third parties (collectively, "Third Party Advertising Service Providers") to, for example, serve advertisements on the Services, facilitate targeting of advertisements and/or measure and analyze advertising effectiveness and/or traffic on or in connection with the Services. Such services may enable us to display advertisements based on your use of the Services and other websites, services and platforms you have visited or used. Targeting services enable us to, among other things, help deliver advertisements or other content to you for products and services that you might be interested in, to prevent you from seeing the same advertisements too many times and to conduct research regarding the usefulness of certain advertisements to you.

By visiting and using the Services, whether as a registered User or otherwise, you acknowledge, understand and hereby agree that you are giving us your consent to track your activities and your use of the Services as described in this Privacy Policy.

D. More Information. For further information about cookies and how to turn them on and off please visit www.aboutcookies.org.

If you would like to learn more about how Third Party Advertising Service Providers collect Additional Information about your interaction with the Services or find out how you can opt out from allowing these Third Party Advertising Service Providers to gather this information or use it to display targeted ads, please visit

- <http://www.freewheel.tv/privacy.html>
- http://networkadvertising.org/consumer/opt_out.asp
- <http://www.youronlinechoices.com>

3. HOW WE USE INFORMATION.

A. General. Except as prohibited by the terms and conditions of any applicable Third Party Platform (e.g., Facebook, etc.), we may use your Personal Information for the following purposes:

- Providing any services or products that you request or purchase in connection with the Services, and contacting you regarding the administration of any features or functions of the Services you have registered to use;
- Sending you marketing and promotional e-mails;
- Allowing you to participate in the community and other features of the Services;
- Responding to your questions or other requests;
- Tailoring your experience on the Services and/or otherwise customizing what you see when you visit and use the Services;
- Saving your User Account, registration and profile data or other Personal Information (so you do not have to re-enter it each time you visit or use the Services); and
- For other purposes disclosed at the time you provide us with the Personal Information or which are reasonably necessary to provide the Services or other related product and/or service requested.

In addition, except as prohibited by the terms and conditions of any applicable Third Party Platform (e.g., Facebook, etc.), we may use the Additional Information for the following purposes:

- Tracking your return visits to and use of the Services;
- For research purposes, for marketing/promotional purposes and/or to provide anonymous reporting for internal and external clients, business partners, etc.;
- Accumulating and reporting aggregate, statistical information in connection with the Services and user activity;
- Determining which features and services users like best to help us operate the Services, enhance and improve our services and the Services and display advertising and marketing information;
- Tailoring your experience on the Services and/or otherwise customizing what you see when you visit and use the Services;
- Saving certain Additional Information for your ongoing use of the Services;
- For the uses described for "Personal Information" above; and
- For other purposes disclosed at the time you provide us with the Additional Information or which are reasonably necessary to provide the Services or other related product and/or service requested.

4. OPTING-OUT OF CERTAIN USES OF YOUR PERSONAL INFORMATION AND OTHER INFORMATION.

At times, you may be presented with the option of whether to receive, or automatically entered to receive, certain marketing and promotional communications from us and others that we think will be of interest to you. Recipients of such communications can unsubscribe by either following the specific instructions included in such communications or you may "opt-out" of receiving marketing and promotional e-mails from us at any time by sending an email to us at [**privacy-admin@vevo.com**](mailto:privacy-admin@vevo.com) detailing your privacy request. Please note that "opt-out" and

“unsubscribe” requests may not take effect immediately and may take a reasonable amount of time to receive, process and apply, during which time your Information shall remain subject to the prior privacy settings.

Please note that in order to keep you informed about the operation of our Services and related services, we may always send you emails and announcements that are needed for the proper functioning and administration of our Services, including for the purposes described in [Section 3](#) above, in connection with your use of such Services. We may also have features that allow you to submit information, questions or feedback to us. In those instances, we may retain your emails and other information you submit to us for our internal purposes, and to help us to serve you better.

5. SHARING AND DISCLOSURE OF PERSONAL INFORMATION AND OTHER INFORMATION.

A. General Disclosure. Generally, we do not sell, rent, lease or disclose your Personal Information to third parties, except if you consent to such disclosure or as otherwise described in this Privacy Policy. Except as prohibited by the terms and conditions of any applicable Third Party Platform (e.g., Facebook, etc.), we reserve the right to use and/or sell any aggregated data (in other words anonymised data) we collect in connection with your access to and/or use of the Services, including, but not limited to, for the purposes described in [Section 3](#) above. We may disclose Personal Information to our affiliated companies for marketing and/or administrative purposes. You can choose to opt-out of certain such uses as described in [Section 4](#) above. Further, except as prohibited by the terms and conditions of any applicable Third Party Platform (e.g., Facebook, etc.), we may share, disclose and/or sell Additional Information to third parties, but we do not disclose Personal Information to them except as described in this Privacy Policy.

B. Co-Branded Services and Features. The Services may offer co-branded services and features, such as events and Promotions provided by us and/or our affiliated companies or other third party partners, and that may be hosted on the Services and/or our co-branded partner's website, platform or service. Where you use such services we may share your Personal Information with such co-branded partners and your voluntary use of or participation in a co-branded service or feature means that you opt-in and give your affirmative consent to both us and our co-branded partners to collect any information provided in connection with the specific co-branded feature or service and to use such information for the fulfilment of the feature or service and, where you choose, for marketing or administrative purposes in accordance with our respective privacy policies. The co-branded partner will be identified on the co-branded feature or service, along with the co-branded partner's privacy policy. If you wish to opt-out of a co-branded partner's own future use of your Personal Information for marketing or other purposes, you will need to contact the co-branded partner directly and the use of such information by co-branded partner is subject to co-branded partner's privacy policy.

C. Disclosure of Certain Information in User Postings Intended to Be Disclosed. Certain Personal Information associated with a User Posting may be intended for disclosure, such as your username. We will disclose any such Personal Information in connection with the display of, and other services relating to, such User Posting and by submitting a User Posting on or in connection with the Services you affirmatively consent to the distribution of your Personal Information as described herein.

D. Service Providers. We also have the right to disclose your Personal Information and other information to third parties for the purpose of administering and maintaining the Services. We will refer to these third parties as "Third-Party Service Providers". We use Third-Party Service Providers to efficiently provide the full range of content, activities, services, features and functions we bring you and we disclose your Information to Third-Party Service Providers for the purpose of providing services to us and our affiliates. These Third-Party Service

Providers may temporarily store certain Information on their servers, but they may only use your Personal Information to provide VEVO with a specific service and not for any other purpose.

E. Other Third Parties. Other than as set forth in this Privacy Policy, we do not share your Personal Information with other third parties, apart from those acting as our agents in providing our Services to you, and which agree to use it only for that purpose and to keep the information secure and confidential. Also, please be aware that our affiliated companies, including all their respective business units, subsidiaries, affiliates and sites, entities into which our companies may be merged, or entities to which any of our assets, products, sites or operations may be transferred, may obtain from us and be able to use your Personal Information, but only as set out in this Privacy Policy.

F. Additional Disclosures. There may be instances when VEVO may access or disclose Information without providing you a choice in the following circumstances: (i) to protect or defend the legal rights or property of VEVO, our affiliated companies or their employees, agents and contractors (including enforcement of our agreements); (ii) to protect the safety and security of our Services and users; (iii) protect against fraud or for risk management purposes; (iv) if we believe your actions violate the **Terms of Use**, this Privacy Policy, any Rules and/or Additional Terms; or (v) to comply with law or legal process. In addition, if VEVO sells all or part of its business or makes a sale or transfer of all or a material part of its assets or is otherwise involved in a merger or transfer of all or a material part of its business, VEVO may transfer your Information to the party or parties involved in the transaction as part of that transaction who may use that Information for the purposes set forth in this Privacy Policy.

6. USER CHOICE AND ACCESS.

A. The Services may have certain features and functionality that provide you with the ability to set certain privacy, permission and User Account options on the Services that, among other things, (i) allow you to control the visibility of your User profile and User Postings (including, without limitation, your playlists) with the public and/or other Users of the Services, (ii) limit the provision of certain Information to us, such as location data, and/or (iii) limit our ability to take certain actions that may disclose your Information (e.g., posting status messages, notes, photos, videos etc. to Third Party Platforms on your behalf). These privacy, permission and User Account options may be controlled by changing your User Account or Services settings, whether by (x) responding to request alerts or notifications that may be presented to you on your Device prior to or following the collection of the relevant Information, (y) navigating to the settings, account or privacy section (as the case may be) of your Device, the applicable Third Party Platform and/or the applicable Service and limiting certain Service functionality (e.g., location services, etc.) and/or (z) using other available methods of controlling your options and settings. Please be aware that that if you limit the collection of certain Information, you may not be able to use all of the features and functionality of the Services.

B. By accessing, interacting with, launching, downloading or otherwise using the Services and providing and/or making available (e.g., via Third Party Platform permissions and consents, etc.) us with your contact information, (a) you expressly choose to receive certain communications from us and certain third parties as described in this Privacy Policy, and (b) you expressly agree to the privacy practices described herein. You may change your privacy preferences (e.g., choose to cease receiving certain communications or ask us not to share your Personal Information with a particular third party) by sending an email to us at **privacy-admin@vevo.com** detailing your privacy request. Other privacy preferences (e.g., hiding your User profile, deactivating your User Account, etc.) may be made by modifying your User Account settings on the Services, your Device and/or the applicable Third Party Platform. Except as described in this Privacy Policy, VEVO will get your permission before we use the Personal Information you provide to us in a way that is inconsistent with the purpose for which it was submitted or share your Personal Information with third parties that are not affiliated with

VEVO. If you ask VEVO to stop using your Information, we will seek to honour that request in accordance with the framework of the UK data Protection Act 1998 while retaining for example a record of any Personal Information as necessary to comply with applicable law. You always have the right to access and correct Personal Information and generally you may review, update or delete certain Information collected by the Services at any time by accessing your User Account as described herein.

7. DATA COLLECTION FROM CHILDREN. We do not knowingly collect personal information from children under 13 without appropriate parental notice and consent.

8. SECURITY. While no data transmission over the Internet is 100% secure from intrusion, we maintain commercially reasonable physical, electronic and procedural safeguards to protect your Personal Information. However, regardless of our efforts and the Device you use to access the Services, it is possible that third parties may unlawfully intercept or access transmissions or private communications over an unsecured transmission. We also limit access to the Services by our own employees, contractors, Third-Party Service Providers and those individuals who are authorized for the proper handling of such information. We request that our third party contractors and Third-Party Service Providers follow similar standards of security and confidentiality.

9. INTEGRATION OF THIRD PARTY PLATFORMS AND SERVICES. The Services may be linked to, rely on and or be integrated with websites, applications, interfaces, services and/or platforms operated by other companies, including Third Party Services and Third Party Platforms. The Services may also feature advertisements from other third parties. VEVO is not responsible for the privacy practices of such websites, applications, interfaces, services and platforms operated by third parties that are linked to, rely on and/or integrated with the Services or for the privacy practices of third party advertising companies. Once you leave this Services via such a link, access a third party application, interface, service, or platform, including Third Party Platforms and Third Party Services, or click on or navigate to an advertisement, you should check the applicable privacy policy of such third party to determine, among other things, how they will handle any personally identifiable or other information that they may collect from you.

10. PRIVACY POLICY CHANGES. From time to time we may modify this Privacy Policy to reflect industry initiatives, third party requirements or changes in the law, our Information collection and use practices, the features and functionality of the Services, or technology, and such modifications shall be effective upon posting. Your continued use of the Services after we post a revised Privacy Policy signifies your acceptance of the revised Privacy Policy. It is therefore important that you review this Privacy Policy regularly to ensure you are updated as to any changes. If we materially change our practices regarding collection or use of your Personal Information, your Personal Information will continue to be governed by the privacy policy under which it was collected unless you have been provided notice of, and have not objected to, the change.

11. ACCURACY. It is your responsibility to give us current, complete, truthful and accurate information, including Personal Information, and to keep such information up to date. We will reject and delete any entry that we believe in good faith to be false, fraudulent or inconsistent with this Privacy Policy

12. CONTACT US. If you have any questions about our privacy practices or the specific provisions of our prevailing Privacy Policy, please feel free to contact us at:

Email: privacy@vevo.com

OR

The Data Protection Officer, VEVO (UK) Limited of 1st Floor, Palladium House, 1-4 Argyll Street, London, W1F 7TA.

13. SOLE STATEMENT. This document is the sole statement of the Services' Privacy Policy and no summary, restatement or other version thereof, or other privacy statement or policy, in any form, including, without limitation, machine-generated, is valid.

This Privacy Policy was last modified on the date indicated above and is effective immediately.

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